

Company pride runs deep at POS Professional Office Services, Inc.

For more than 50 years, POS has prided itself on taking care of its employees. UNI graduate and President of Sales, Matt Bigler, says it best: "It's simple. Happy employees make happy customers."

POS began as a small print company in a 5,000-square-foot facility. Today, they occupy over 200,000 square feet, with 250 employees and five production facilities throughout the country.

Since the beginning, POS has focused on improving patient communication. They enhance practice profitability by offering streamlined billing processes that make it easy for patients to pay their healthcare bills. POS also offers high-end print and design services for patient education materials.

POS's continued success is a direct reflection of the hard work and dedication of its employees. The average employee stays for 16 years, with many having been with the company more than 30 years.

"I have worked remotely from California and have been with them for 17 years," says Sales Director, Jeremy Anderson. "I

To say that 2020 was a challenging year would be an understatement. From the start of the pandemic, POS was committed to the health and safety of employees.

love that I found a home with a company from Iowa that values its employees the way that they do. They treat you like family, care very deeply about the personal lives and families of their employees and provide wonderful recognition to employees from top to bottom."

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"During the pandemic, POS was highly

adaptable to the changing conditions. This had a great impact on morale and gave us a great sense of stability," says Software Developer, Joe Rose. Adds Florida Graphic Designer, Deanna Legendre, "It was apparent from the beginning that employee well-being and retention was their top priority."

Over the years, POS has put a lot of effort into creating a culture of fun. It's not uncommon to drive down Burton Avenue and see barbecues, food trucks and birthday celebrations going on in the front lawn.

"Work hard, play hard is a big deal here," says Director of Human Resources, Patrick Moran. "We've implemented a POS Perks Program that allows employees to earn POS Swag for doing an exceptional job. We also show our appreciation for employees by prioritizing internal growth and promotion. Our Mentorship Program offers employees the opportunity to learn more about the organization and ways to enhance their skillset."

Twenty-five-year Utah veteran Crystal Rigby says, "POS gives you opportunities to learn new skills and advance in the com-

pany. I started out as a janitor in high school and now I work with the sales staff helping their customers."

Tom Koenen, a graduate of Wartburg College, started 10 years ago and now manages the support department he started in after graduation. "At POS, we're a team. We celebrate our wins and learn from our opportunities. I value working at POS and I know they value me too."

"One of the greatest strengths I see in POS is that we continue to be a reflection of who we were on the day we started," says Mike Williams, President and CEO. "I expect that we will continue to reflect that same image 50 years from now."

In case you still aren't convinced, Minnesota Pre-Press Color Expert Ben Johnson would like you to know, "POS is a fantastic company to work for! You are not just a number at POS, you are somebody. Everyone knows you by name, and treats you with the highest level of kindness and respect."

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POS Professional Office Services, Inc.

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